



# Emergency Solutions Grant: DV Shelter Support Grant

Sponsored by Division of Housing Stabilization, DHCD

August 28th, 2013



### Speakers:

#### Elisa Bresnahan, DHCD ESG Program Coordinator

#### Resource Advisors:

Elaine Frawley, DHCD

Jill Cannon, DHCD

# Agenda

- Introductions
- Prioritizing ESG funding for DV family units
- Review of ESG requirements
- Tracking & reporting on your ESG grant
- What to expect from performance monitoring and site visits
- Question and answer session



### **DHCD ESG Website**

http://www.mass.gov/hed/housing/stabilizat ion/emergency-solutions-grant.html

# Prioritizing ESG - DV Goals

- DV shelter system has limited capacity
- EA shelter system cannot meet the needs of families experiencing homelessness due to DV
- EA hotel shelter sites pose significant security risks for DV families

### Prioritizing ESG - DV Goals

- Increase capacity of DV shelter providers
- Safely serve families experiencing DV
- Reduce stress on EA system
- Quickly re-house families fleeing DV

### **ESG RRH Programs**

- Can serve families & individuals in DV emergency shelter or currently fleeing DV
- Up to \$4,000 to move into unsubsidized housing
- Up to \$2,000 to move into subsidized housing
- Services include:
  - Rental application fees
  - Security deposits
  - Last month's rent
  - Utility deposits
  - Utility payments (utility arrearage up to 6 months)
  - Moving costs
  - Housing search and placement
  - Housing stability case management
  - Mediation
  - Legal Services (necessary to resolve issue that prohibits family from obtaining permanent housing)
  - Rental assistance
  - Rental arrearage (up to 6 months)

### **ESG** Requirements

- MUST be low threshold emergency domestic violence shelter
- Must accept any family currently fleeing DV (within last 30 days)
- No requirement to participate in program activities except:
  - Comply with basic safety shelter rules; and
  - Work with staff to develop and comply with rapid re-housing plan



### **ESG** Requirements

- May not separate families, including male family members up to 18 years of age
- Maximum stay of 120 nights per family to be reimbursed by ESG
- No referral process required by DHCD

# **ESG** Requirements

- DV shelters should be actively involved in their CoC
- Implement a centralized and coordinated assessment system - CoC requirement
- Must connect shelter guests to mainstream organizations and benefits, may include RAFT, EA, and ESG Rapid Re-Housing programs, as applicable.

### ESG Requirements - Shelter Standards

- Must <u>submit copy of occupancy permit</u>, health inspection certificate, and fire inspection certificate, certification of de-leading compliance to Elisa by 9/10/13.
- Must document compliance with shelter and housing standards
  - Structure and materials
  - Access
  - Space and security
  - Interior air quality
  - Water supply
  - Sanitary facilities
  - Thermal environment
  - Illumination and electricity
  - Food preparation
  - Sanitary conditions
  - Fire safety (working smoke detector in each occupied unit, fire alarm system designed for hearing-impaired residents, one working smoke detector in every public area, at least one additional entry/exit in event of fire or other emergency)
  - Lead based paint standards apply to all family shelters and shelters serving pregnant women

# ESG Requirements – Confidentiality

- Must have written confidentiality procedures for
  - Handling personally identifiable information
  - Protecting address of participant placed into permanent housing

Submit copy of confidentiality policy to <a href="mailto:Elisa.Bresnahan@state.ma.us">Elisa.Bresnahan@state.ma.us</a> by 9/10/13

# ESG Requirements - Code of Conduct/Conflict of Interest

- Must have written Code of Conduct/Conflict of Interest policy in place
- Policy must:
  - Comply with HUDS's conflict of interest requirements
  - Document any exceptions to policy

Submit copy of Conflict of Interest policy to <a href="mailto:Elisa.Bresnahan@state.ma.us">Elisa.Bresnahan@state.ma.us</a> by 9/10/13

# ESG Requirements - Faith-based activities

- Must comply with requirements of interim rule (section 576.407)
- ESG funds may not be used to support inherently religious activities
- May not require shelter guests to participate in faith-based activities in exchange for shelter

- Required to collect and enter <u>all universal</u> <u>level and program level data elements</u> into HMIS comparable database
- Must report on whole shelter, not just shelter guests receiving ESG services
- HMIS comparable = ability to run Annual Performance Report and other HUD required reports (CAPER)

#### Universal Data Elements:

- Name
- Social Security #
- Date of Birth
- Race
- Ethnicity
- Gender
- Veteran Status
- Disabling Condition

- Residence Prior to Program Entry
- Zip code of last permanent address
- Housing Status
- Program Entry Date
- Program Exit Date

- Program Data Elements
  - Income and Sources
  - Non–Cash Benefits
  - Physical Disability
  - Developmental Disability
  - Chronic Health Condition
  - HIV/AIDS
  - Mental Health
  - Substance Abuse
  - <u>Domestic Violence</u>
  - Destination
  - Date of Contact

- Annual Performance Report (APR) due July 10<sup>th</sup>, 2014
- CAPER report due date to be determined (after contract end date)
- Monthly report for each shelter due 10<sup>th</sup> of each month (ex. Report for month of July due August 10<sup>th</sup>) – not pulled from HMIS comparable system

#### Must track

- # families & individuals engaged in case management
- # of referrals made to ESG rapid re-housing programs
- # families & individuals which exited to permanent housing that period
- # of families & individuals which exited to EA shelter system
- # of families & individuals which exited to other temporary destination

### Site Visits

- Conducted on Monday afternoons (local to Boston area) & Wednesdays
- Monitoring SFY14 only
- Review of financial records
- Review of Annual Performance Report
- Discussion with program staff
- Tour of shelter facilities
- Review of case management files, if applicable

### Financial Records

- Should have in place a process that allows for:
  - Tracking of expended and unexpended funds
  - Hourly tracking of staff time (if staff position is not full time ESG, there must be a record documenting the time spent on ESG & the activities completed)
  - Tracking of admin costs
  - Tracking of sub-contracts
  - Source documentation for all ESG expenditures (receipts!)

### Site Visits

- Will look for documentation of staff time billed to ESG (time sheets & record of activities)
- Documentation of service hours reported on the Personnel Summary Report

Corporate Name:									State Agency Name:			
ABC Shelter									Department of Hous	ing & Community Development		
Program Name:		Program Number:				Service Contract Number:				Billing period:		
ESG - Shelter	Support			0		CT OC	D8000HF	ESG121395S0		7/1/12 - 7/31/12		
Program Component/ Position Title	FIE	Employee N	Serv ame Days		Service Hours		Wage Amoun	s/Salary t:Paid	Component Total (all employees in component position title)	Less Offsetting Support	Component Net Invoice Amount	
Case Manager	1.00	Betty Doe	7/2-7	7/31/12	50.00		S	800.00	800.00		800.0	

08/28/2013

### Site Visits

Will look for documentation of program costs

Occupancy					
Program Facility	\$ 20,000.00	\$ 20,000.00	\$ 500.00	\$ 19,500.00	\$ 500.00
FacilityOper/Maint/Furn				\$ -	\$ -
Total Occupancy	\$ 20,000.00	\$ 20,000.00	\$ 500.00	\$ 19,500.00	\$ 500.00
Other Direct Care/ Program Staff					
Direct Care Specialists				\$ -	\$ -
Prov. Reim/Stipends				\$ -	\$ -
Staff Training				\$ -	\$ -
Staff Mileage/Travel				\$ -	\$ -
Subcontract Dir. Care				\$ -	\$ -
Meals				\$ -	\$ -
Client Transportation				\$ -	\$ -
Incid. Health/Med. Care				\$ -	\$ -
Medicine/Pharmacy				\$ -	\$ -
Client Per. Allowances				\$ -	\$ -
Prov. of Material Good				\$ -	\$ -
Data Processing				\$ -	\$ -
Commerical Resources				\$ -	\$ -
Program Supplies/Mat				\$ -	\$ -
Program Support				\$ -	\$ -
Total Other Direct Care/ Program Staff	\$ -	\$ -	\$ -	\$ -	\$ -
Direct Admin Expenses					
Program Support				\$ -	\$ -
Other Direct Admin Expens				\$ -	\$ -
Total Direct Admin Expens.	\$ -	\$ -	\$ -	\$ -	\$ -
SUBTOTAL PROGRAM COSTS	\$ 30,000.00	\$ 30,000.00	\$ 1,300.00	\$ 28,700.00	\$ 1,300.00
Agency Admin Support Allocation %	\$ 1,000.00	\$ 1,000.00	\$ 20.00	\$ 980.00	\$ 20.00
PROGRAM TOTAL	\$ 31,000.00	\$ 31,000.00	\$ 1,320.00	\$ 29,680.00	\$ 1,320.00

# Questions?

# Thank You for Attending!

Elisa Bresnahan

<u>Elisa.bresnahan@state.ma.us</u>

617-573-1393

Jill Cannon

<u>Katherine.cannon@state.ma.us</u>

617-573-1382